

Rail Incident Commander Course



Overview

This course is designed to equip a suitably qualified individual from a railway company to discharge the responsibilities of the Rail Incident Commander (RIC) role.

Booking Your Course

To book a Rail Incident Commander Course or to enquire for further information, please contact booking@assessotech.com, where a member of the **AssessTech** team will be happy to assist.

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Course Structure

The course is usually delivered as two days of classroom training. The second day can be immediate or about four weeks later to allow you time to practise and gather evidence in between.

Each of the days is outlined below:

What is a RIC?

A Rail Incident Commander (RIC), is the person who takes strategic control of an incident on the railway to represent the interests and discharge the responsibilities of the railway company in respect of managing that incident. Standards state that:

Rail Incident Commander (RIC): The nominated person charged with the role of strategic command and control of a major rail incident involving train operations and railway infrastructure.

For major incidents, a Rail Incident Commander (RIC) may also be appointed to take overall strategic responsibility for rail industry incident management and to support the RIO.

Who is the course for?

Any Manager who holds the pre-requisites and key skills can attend this course and should be able to learn to confidently undertake the role of the RIC.

Pre-requisites

- A thorough knowledge of Train Operations, Control Operations, and infrastructure.

Key Skills

- Strong leadership
- The ability to use initiative
- Good understanding of issues relating to staff and customer welfare

What's covered in the course

The Course covers the following:

- Understanding how an incident occurs
- Understanding your company's paperwork and standards
- Identification of key personnel during an incident
- Decision making and passing on clear information
- Dealing with the media

Course Delivery

The RIC course is delivered over two days of training, based in a classroom. It consists of a mixture of formal learning and practical exercises including walking through scenarios based on historical incidents.

There is also the option to have an online version of the course to be used as a refresher.