

# Accident and Incident Investigation Course



## Overview

This training is for those who undertake the role of investigating incidents/accidents within the Railway Industry e.g. Driver Managers, Conductor Managers, Station Managers, Control Managers, etc.

## Booking Your Course

To book an Accident and Incident Investigation Course or to enquire for further information, please contact [bookings@assesstech.com](mailto:bookings@assesstech.com), where a member of the **AssessTech** team will be happy to assist.

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## Pre-requisites

The course is suitable for both existing and new Managers, however, we recommend one of the following:

- Experience in a Manager role in the Railway Industry, **OR**
- Attendance on a Railway Basic Principles Course (one-day course)

## What's covered in the Course

The course covers:

- Making an initial assessment of the incident
- Gathering relevant evidence
- Planning and conducting an effective interview
- Using "Accimaps" tree of cause and root cause tools
- Understanding of human factors, error and violation
- Understanding of immediate, basic and underlying causes
- Making and tracking SMART recommendations
- Report writing
- Investigations into actual events

## Qualification

There is no formal qualification associated with this course, however, coursework will be marked and an **AssessTech** Certificate of Completion will be issued to those successfully completing all work.

## Course Delivery

The course can be delivered over two or three days (depending on the nature of the role of the participants). The training can be based in a classroom or remotely. It consists of a mixture of formal learning and practical exercises, and includes the following:

- Account on **AssessBook** (**AssessTech**'s online Learning Management System in which candidates submit evidence and other work for their qualifications)
- Mentorship through investigations, completion of written questions, and assessment
- Certificate upon completion
- ACMS Incident module training (optional)